



Car Crash Victims & Personal Injury Attorneys:

A National Survey of Experiences, Pressures, and Outcomes

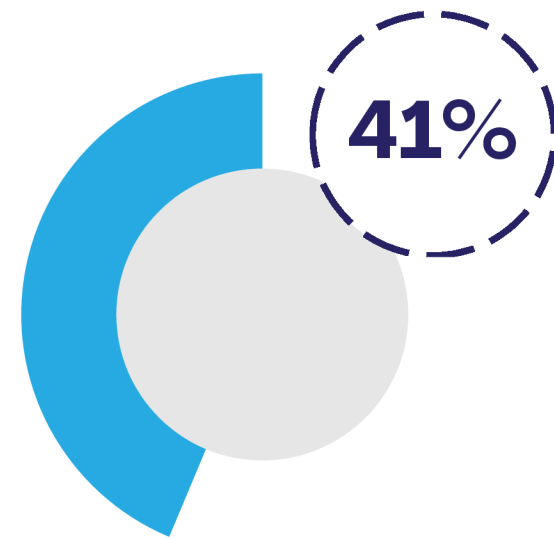
Insights from 400 Americans who hired a personal injury attorney after a car crash



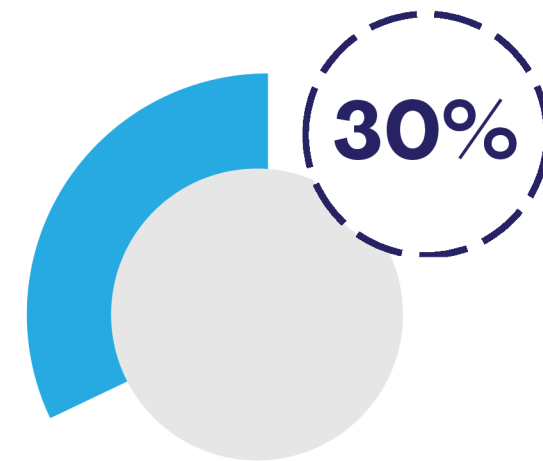
Victims Report Pressure, Manipulation & Misaligned Incentives

Car crash victims report a system **driven by profit, not patient recovery.**

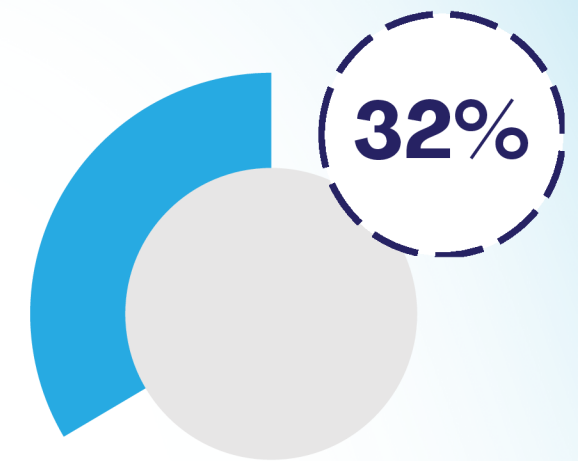
Victims consistently describe unnecessary **pressure, confusion, and loss of control.**



41% say the process felt “designed **more for the attorney’s benefit** than mine”

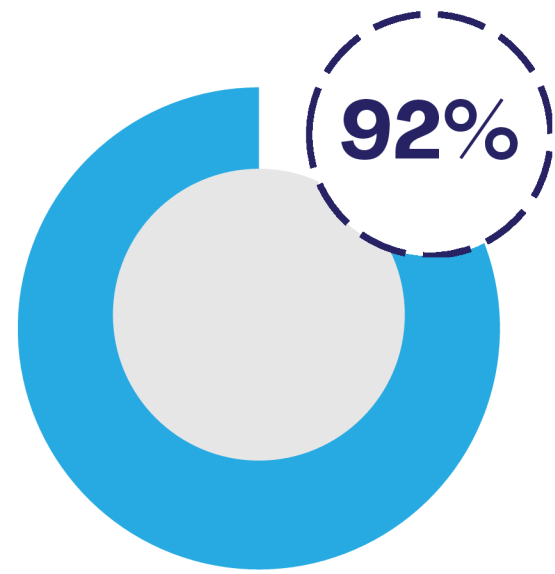


30% felt **rushed** into signing with a lawyer



32% felt pressured to continue medical treatment **longer than needed**

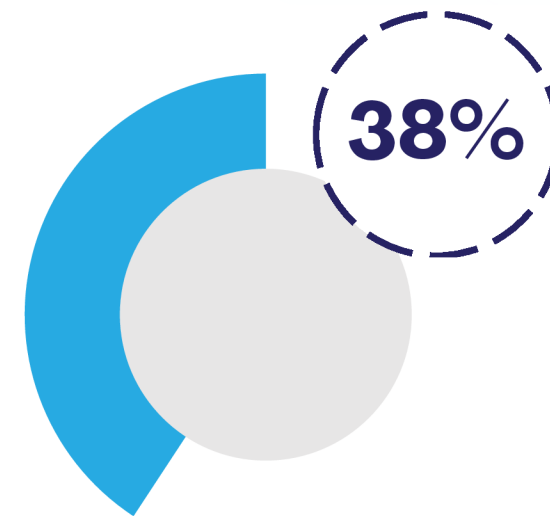
Attorney Solicitation is Aggressive, Immediate & Widespread



92% of victims report being contacted by attorneys after their car crash



57% say **multiple attorneys** reached out

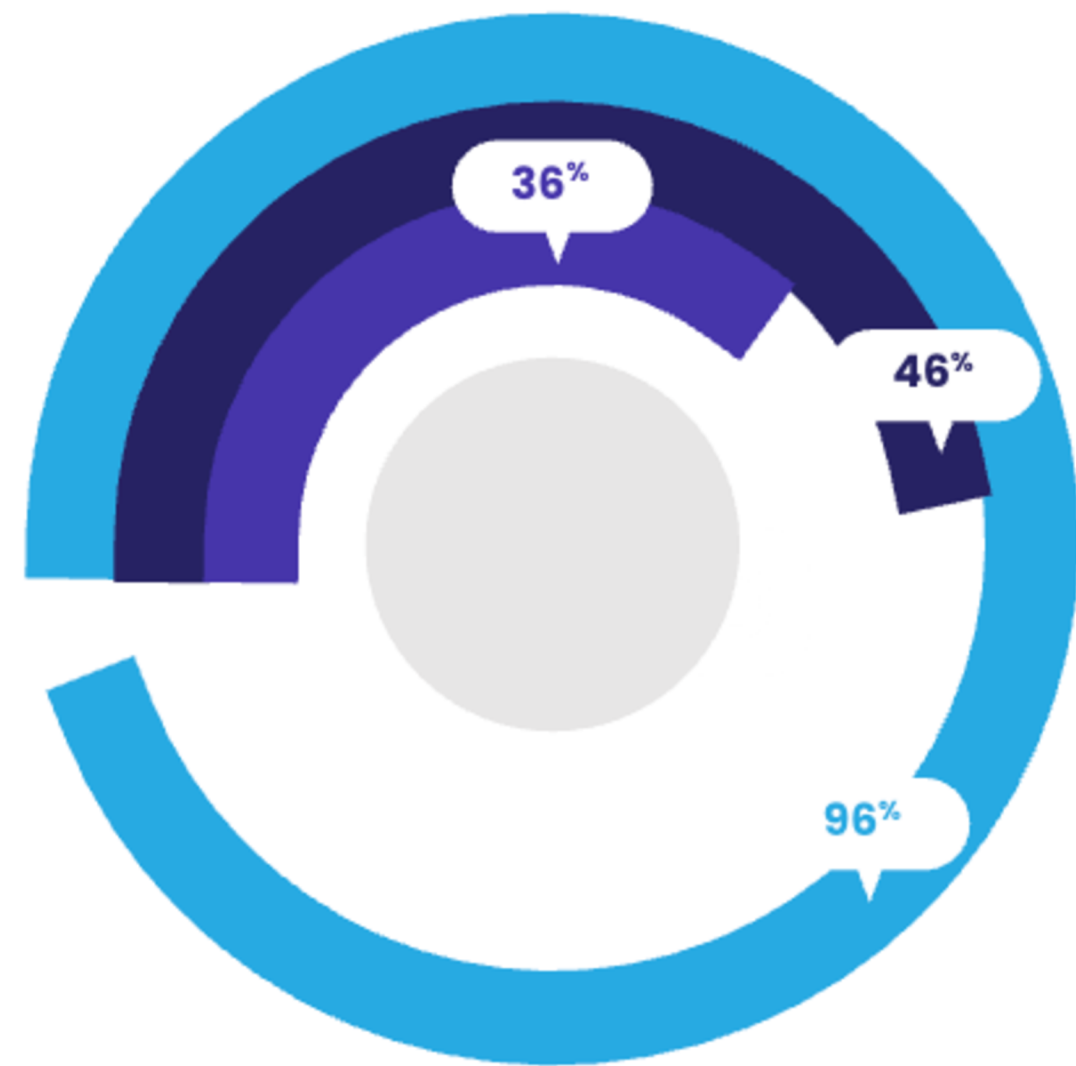


38% were **contacted within 24 hours** of the accident

- **87%** received phone calls
- **38%** received emails
- **28%** received text messages

In a moment of vulnerability, victims report being inundated with overwhelming communications.

“Free Services” & Financial Incentives Distort Decision-Making



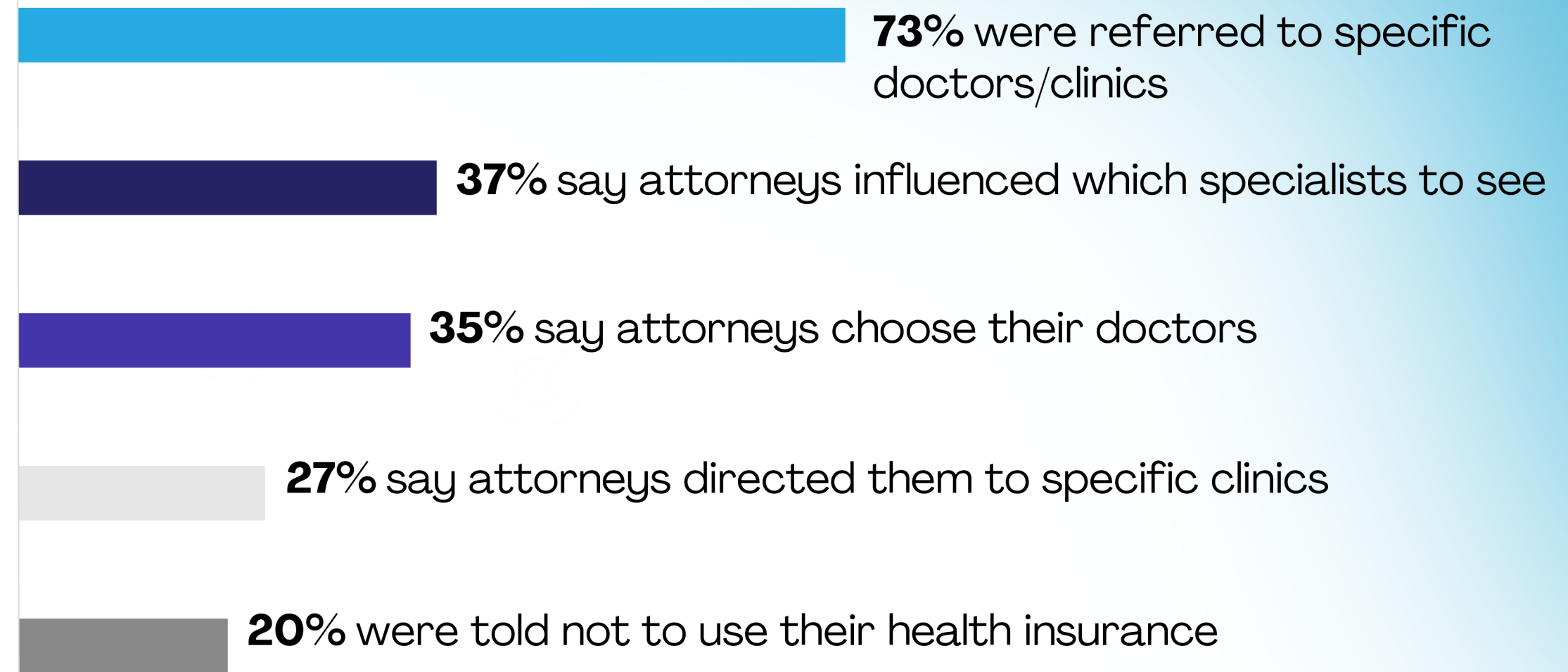
46% say their attorneys promised their services were free

96% said the “free” promise was important to hiring their attorney

36% say they were offered cash, rental cars, gift cards, or waived fees before hiring their attorney

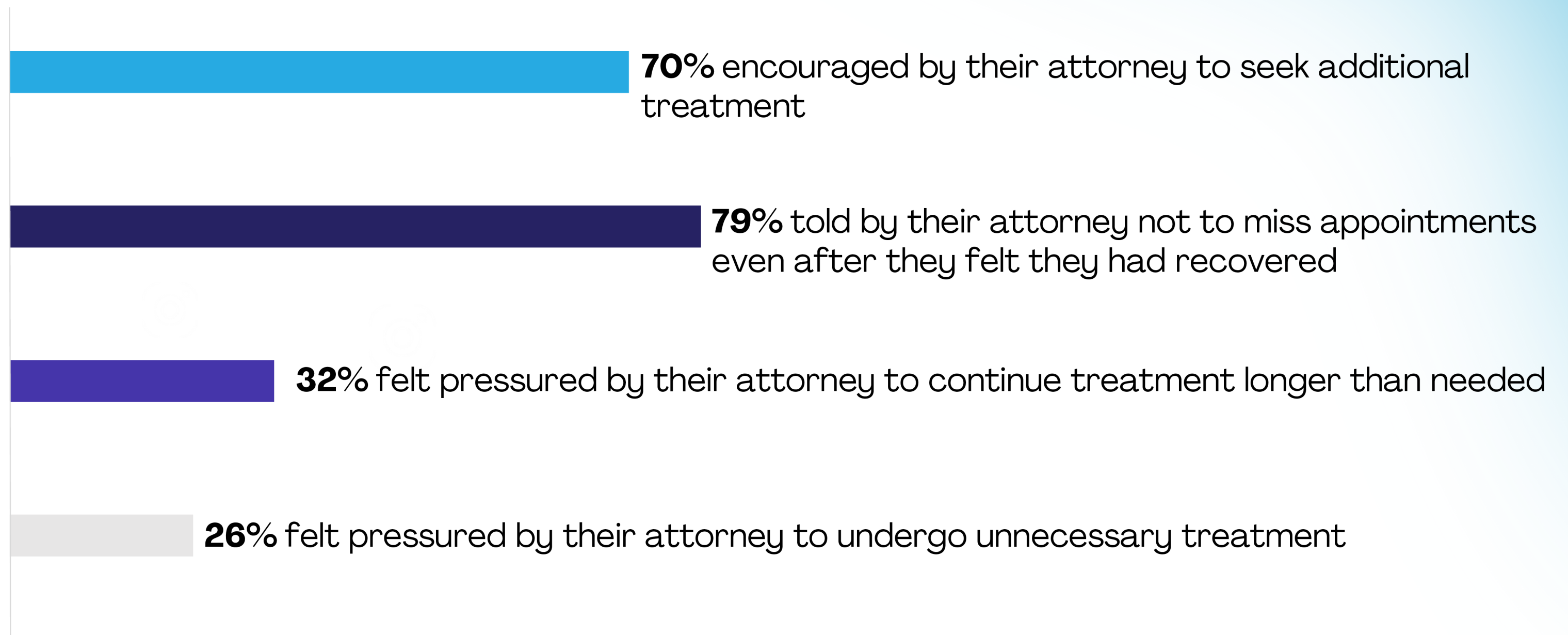
These incentives cloud judgement and encourage rushed decisions.

Attorneys Routinely Direct or Override Medical Decisions



Victims report being steered into high-cost, attorney-aligned providers.

Pressure to Continue or Expand Treatment is Common

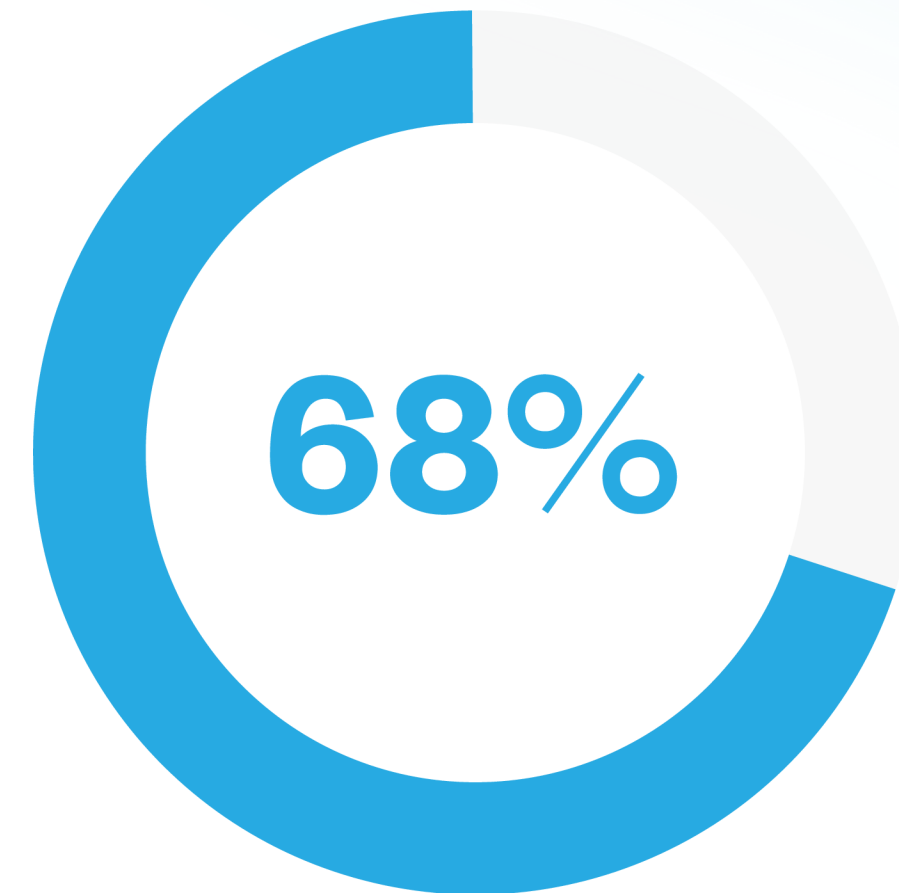


The patterns point to treatment inflation that benefits attorneys, not patients.

Attorneys Initiate High-Cost Financing Arrangements

Half of victims took on a medical lien or lawsuit loan.

Of those, **68%** say their attorney arranged or suggested it.



These financial arrangements often carry sky-high interest rates and steep fees, which leave victims in debt while helping their attorneys maximize case value.

In Their Own Words: Victims Describe Pressure & Loss of Control

“The attorney seemed to be **more concerned about himself** than me.”

“They said it was **free of charge**, but it actually is not.”

“**I had no say** in my own accident or injuries that I sustained.”

“They drag things out... to the maximum, to **swell their pockets with money** that I need to get my life back in order.”

“It is **too much of a process**. The constant calls, suggestions, pressure.”

“The attorney was not looking out for my best interest... Kind of **felt pressured** to keep going to treatment when I was better.”

Methodology

National survey of 400 adults involved in a car crash who hired a personal injury attorney within the past three years.

Conducted on November 10-17, 2025

Margin of Error
 $\pm 5.59\%$



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